Dear Customer,

We trust you will be delighted with your purchase, but if you are not completely satisfied you can return it to us at any time within 28 days of receipt (that is 14 days to notify us and 14 days to return back to us). We reserve the right to impose a £10 charge (or otherwise where deemed appropriate) if the goods are returned without their original box/packaging, or if they are returned in a condition that we deem unacceptable for re-sale.

Complete the form below to request an exchange or refund, and enclose with your return, so that we can process your return request without delay.

- *Please contact us on 01622 752349 if you require an exchange.
- *Please note: refunds will be processed within **7 days** from when we receive your goods. Please allow up to 48 hours after we have processed your refund to credit back to your original payment method.

Please ensure that shoes are tried on a carpeted surface. Returns costs are at your expense.

Customer Name				
Order Reference Number				
Product Returned	Refund	Reason Code	Exchange	Exchange For

For full returns policy, and assistance organising your return, please visit www.thegoldenboot.co.uk/returns

Returns Department
The Golden Boot
25-33 Gabriel's Hill
Maidstone
Kent
ME15 6HX

Reason for return

- A. Too Small
- B. Too Big
- C. Too Narrow
- D. Too Wide
- E. Multiple Order for Fit
- F. Faulty
- G. Not as Expected:

H. Other:

The Golden Boot, 25-33 Gabriel's Hill, Maidstone, Kent ME15 6HX

Contact Us: 01622 752349 Sales@thegoldenboot.co.uk

VAT NUMBER: GB202905009

